This report was generated on 11/03/19. Overall 201 respondents completed this questionnaire.
The report has been filtered to show the responses for 'All Respondents',
The following charts are restricted to the top 15 codes.

## Do you predominantly support:

> Community Care Services (108)
 56\%

Children \& Young People Services (86)

## Please indicate what Community Care staff group you work in:-



## Please specify:

Contract Monitoring Officer
Common Commissioning Unit
Housing
Supporting People Programme / Commissioning
Welfare Rights
Welfare Rights
Commissioning
Commissioning
Housing Options

# Social Worker (23) 27\% <br> Practice Support Worker (9) <br> $11 \%$ 



## Please specify:

Commissioning
Team Manager
Behaviour support
Independent Reviewing Officer
Manager
engagement \& participation
play therapist
Contact Worker
QA
Pathway to Independence

## What is your length of service?



## Overall Satisfaction and Morale

Please indicate below how much do you agree or disagree with the following statements:- (I enjoy my work)


## Overall Satisfaction and Morale

Please indicate below how much do you agree or disagree with the following statements:- (My job is fulfilling)


## Overall Satisfaction and Morale

Please indicate below how much do you agree or disagree with the following statements:- (My knowledge and skills are fully utilised)


Not applicable or do not wish to answer (1) $\mid 1 \%$

## Overall Satisfaction and Morale

Please indicate below how much do you agree or disagree with the following statements:- (I feel my job is important)


Strongly disagree (2) $1 \%$
Not applicable or do not wish to answer (2) $\mid 1 \%$

## Overall Satisfaction and Morale

Please indicate below how much do you agree or disagree with the following statements:- (I feel valued at work )


Not applicable or do not wish to answer (4) $2 \%$

## Overall Satisfaction and Morale

Please indicate below how much do you agree or disagree with the following statements:- (In my workplace, my general welfare is considered to be important)


## Overall Satisfaction and Morale

Please indicate below how much do you agree or disagree with the following statements:- (Concern is shown for my health and safety at work)


## Overall Satisfaction and Morale

Please indicate below how much do you agree or disagree with the following statements:- (This is a good Council to work for)


Strongly disagree (3)|2\%
Not applicable or do not wish to answer (10) $5 \%$

## Overall Satisfaction and Morale

Please indicate below how much do you agree or disagree with the following statements:- (At present, I am not looking for work outside this Council)


Please indicate below how much do you agree or disagree with the following statements:- (I am kept informed about what's going on in the Council and what it is trying to achieve)


## The Council

Please indicate below how much do you agree or disagree with the following statements:- (l know how my work contributes to the success or failure of the Council)


## The Council

Please indicate below how much do you agree or disagree with the following statements:- (In this Council, there are good career pathways available)


## The Council

Please indicate below how much do you agree or disagree with the following statements:- (I feel I can approach senior management if I want to)


Not applicable or do not wish to answer (6) $3 \%$


## The Council

Please indicate below how much do you agree or disagree with the following statements:- (I feel that the Director of Social Services, Health and Housing is accessible)


## The Council

Please indicate below how much do you agree or disagree with the following statements:- (l feel that my relevant Head of Service is accessible)


## My Team

Please indicate below how much do you agree or disagree with the following statements:- (I am trusted to do my job)


Strongly disagree (-)
Not applicable or do not wish to answer (-)


## My Team

Please indicate below how much do you agree or disagree with the following statements:- (Team meetings are useful and productive)


Not applicable or do not wish to answer (7) 4\%

## My Team

Please indicate below how much do you agree or disagree with the following statements:- (On the whole, my team works well together )


Not applicable or do not wish to answer (-)

## My Team

Please indicate below how much do you agree or disagree with the following statements:- (My colleagues are committed to doing quality work)


Strongly disagree (-)
Not applicable or do not wish to answer (1) $\mid 1 \%$


## My Team

Please indicate below how much do you agree or disagree with the following statements:- (My manager always treats me with respect)


Strongly disagree (2) $\mid 1 \%$
Not applicable or do not wish to answer (6) 3\%

## My Team

Please indicate below how much do you agree or disagree with the following statements:- (I receive regular one-to-one supervision with my manager/supervisor)


Strongly disagree (7) 4\%
Not applicable or do not wish to answer (2) | $1 \%$

## My Team

Please indicate below how much do you agree or disagree with the following statements:- (I can ask for advice and support from my manager/supervisor)


Disagree (8) $4 \%$
Strongly disagree (3)|2\%
Not applicable or do not wish to answer (1) $\mid 1 \%$


## Training and Development

Please indicate below how much do you agree or disagree with the following statements:- (I receive the training I need to effectively carry out my job)


## Training and Development

Please indicate below how much do you agree or disagree with the following statements:- (I receive regular appraisals )


## Training and Development

Please indicate below how much do you agree or disagree with the following statements:- (My appraisals help me in planning for the future)



## Pay, Benefits and Recognition

Please indicate below how much do you agree or disagree with the following statements:- (Apart from my pay, there are other benefits I can access as a member of staff here)


## Pay, Benefits and Recognition

Please indicate below how much do you agree or disagree with the following statements:- (I feel that I am encourgaed to show initiative)


## Pay, Benefits and Recognition

Please indicate below how much do you agree or disagree with the following statements:- (I receive recognition for work well done)



Not applicable or do not wish to answer (4) $2 \%$

## Work Environment and Support

Please indicate below how much do you agree or disagree with the following statements:- (I have the tools, equipment and information to do my job)


Not applicable or do not wish to answer (3) $2 \%$

## Work Environment and Support

Please indicate below how much do you agree or disagree with the following statements:- (My work load is manageable )


## Work Environment and Support

Please indicate below how much do you agree or disagree with the following statements:- (I spend too much time doing paperwork)


Strongly disagree (4) $2 \%$
Not applicable or do not wish to answer (18) 9\%

## Work Environment and Support

Please indicate below how much do you agree or disagree with the following statements:- (When dealing with difficult cases or information, I have access to the appropriate support or de-briefing)


## Communications in the Service

Please indicate below how much do you agree or disagree with the following statements:- (I am kept informed of what's going on in my directorate)


## Communications in the Service

Please indicate below how much do you agree or disagree with the following statements:- (lam kept informed about how well Community Care Services, or Children and Young People's Services is performing)


Please indicate below how much do you agree or disagree with the following statements:- (I am kept up-to-date with changes in legislation and policies whach are relevant to how I carry out my job)


## Communications in the Service

Please indicate below how much do you agree or disagree with the following statements:- (I know what is expected of me in my role)


## Communications in the Service

Please indicate below how much do you agree or disagree with the following statements:- (My views are asked for)


## Communications in the Service

Please indicate below how much do you agree or disagree with the following statements:- (My views are listened to )



Not applicable or do not wish to answer (10) 5\%

